 <p>Scenario 1 <b>Visits</b></p> <p>Please review Directive #3 and the Retirement Homes Policy to Implement Directive #3 for full details on PPE, IPAC and other requirements. A Public Health Unit (PHU) has the ability to advise further restrictions or requirements. Where co-located with a long-term care home, retirement homes should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU. The exceptions to this requirement are the policies regarding absences, testing, and vaccinations. For guidance on absences, testing, and vaccinations, retirement homes should follow the guidance in the Retirement Home Policy.</p>	<p><b>OUTBREAK</b></p> <p>Homes IN outbreak.</p>	<p>Residents who are self-isolating under Droplet and Contact Precautions or are symptomatic with COVID-19 symptoms.</p>	<p><b>VACCINATED</b></p> <p>Provides proof of full vaccination and proof of identification.</p>	<p><b>UNVACCINATED</b></p> <p>Does not provide proof of full vaccination and/or proof of identification. Those with medical exemptions to follow the rules for unvaccinated visitors.</p>
<p><b>Allowing General Visitors</b> (non-essential visitor)</p> <p>A general visitor is a person who is not an essential visitor and visits:</p> <ul style="list-style-type: none"> <li>To provide non-essential services (may or may not be hired by the home or the resident and/or their substitute decision maker);</li> <li>For social reasons (e.g., family members or friends); and/or</li> <li>A prospective resident taking a tour of the home.</li> </ul> <p>In order to limit spread of infection, homes are strongly encouraged to limit home access to only those General Visitors who are fully vaccinated. This is at the discretion of the home.</p>	<p>Permitted if resident is not living in the outbreak area of a home. Homes must follow all CMOH directives for homes in outbreak and directions from their local PHU. When a local PHU declares an outbreak in a home, they may also advise further restrictions on visitors in part or all of the home, depending on the specific situation. See further rules for vaccinated and unvaccinated general visitors.</p>	<p>Not permitted.</p> <p>A PHU may also advise further restrictions on visitors in part or all of the home, depending on the specific situation.</p>	<ul style="list-style-type: none"> <li>Permitted if they pass active screening which includes proof of a negative antigen test.</li> <li>Proof of a negative test result prior to entry into the home. Rapid antigen results are valid for one calendar day.</li> <li>The number of individuals in a group must not exceed provincial limits for indoor and outdoor gatherings; please see exception below for in-suite visits.</li> <li>Not permitted if a resident is self isolating.</li> <li>Follow public health measures for the duration of their visit in the home.</li> <li>May visit a resident in an indoor or outdoor designated area, including in-suite; however, it is recommended that visits occur in designated areas subject to regular environmental cleaning.</li> </ul>	<ul style="list-style-type: none"> <li>Must pass active screening which includes proof of a negative antigen test.</li> <li>Proof of a negative test result prior to entry into the home. Rapid antigen results are valid for one calendar day.</li> <li>The number of individuals in a group must not exceed provincial limits for indoor and outdoor gatherings.</li> <li>Not permitted if a resident is self isolating.</li> <li>Wear at minimum a medical mask for indoor visits and a medical or non-medical mask for outdoor visits.</li> <li>Wear appropriate eye protection (e.g., goggles or face shield) when providing direct care to residents with and when they are within two meters of the residents in an outbreak area.</li> </ul>

## Scenario Matrix: Retirement Home Policy to Implement Directive #3

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Homes must maintain visitor logs of all visits to the home. The visitor log must include, at minimum, the name and contact information of the visitor, time and date of the visit, and the purpose of the visit (e.g., name of resident visited). These records must be kept for a period of at least 30 days and be readily available to the local public health unit for contact tracing purposes upon request.

- If the visit occurs in a resident's suite, it must be limited to no more than 5 individuals, including the resident(s), with sufficient space to allow for physical distancing.
- Group limits do not include children 2 years or under, and only one resident per suite may have General Visitors at any one time.
- Must maintain physical distancing (a minimum of 2 metres) for the duration of the visit.
- Must wear masks for the duration of the visit.
- When indoors, must wear at minimum a medical mask (e.g., respirators are allowed).
- When outdoors, General Visitors who are fully vaccinated must wear a medical or non-medical mask.

- Limit visits to designated areas that are subject to regular environmental cleaning.
- Not participate in home activities, gatherings, or events.
- Maintain physical distancing (a minimum of 2 metres) from residents for the duration of the visit.
- Attest to completing the safety review each time they enter the home.

 <p>Scenario 1 <b>Visits</b></p>	<p><b>OUTBREAK</b> Homes IN Outbreak.</p>	<p>Residents who are self-isolating under Droplet and Contact Precautions or are symptomatic with COVID-19 symptoms.</p>	<p><b>VACCINATED</b> Provides proof of full vaccination and proof of identification.</p>	<p><b>UNVACCINATED</b> Does not provide proof of full vaccination and/or proof of identification. Those with medical exemptions to follow the rules for unvaccinated.</p>
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**Allowing Essential Visitors**

An essential visitor is a person performing essential support services (e.g., food delivery, inspector, maintenance, or health care services (e.g., phlebotomy)) or a person visiting a very ill or palliative resident. Homes must maintain visitor logs of all visits to the home. The visitor log must include, at minimum, the name and contact information of the visitor, time and date of the visit, and the purpose of the visit (e.g., name of resident visited). These records must be kept for a period of at least 30 days and be readily available to the local public health unit for contact tracing purposes upon request. In addition to a person visiting a very ill or palliative resident, there are two types of essential visitors:

<p><b>1. Support Workers</b> (Essential Visitor)</p> <p>An essential visitor who is brought into the home when there are gaps in services to perform essential services for the home or for a resident in the home.</p>	<p>Any number of support workers may visit a resident in a home. See further rules for vaccinated and unvaccinated Support Worker.</p>	<p>Any number of support workers may visit a resident in a home. See further rules for vaccinated and unvaccinated Support Worker.</p>	<ul style="list-style-type: none"> <li>• Permitted if they pass active screening which includes proof of a negative antigen test.</li> <li>• Proof of a negative test result prior to entry into the home. Rapid antigen results are valid for one calendar day.</li> <li>• Any number allowed if pass active screening/negative test.</li> <li>• Follow public health measures for the duration of their visit in the home.</li> <li>• May visit a resident who is self-isolating.</li> <li>• Attest once a month they have completed the safety review.</li> <li>• May attend social gatherings and organized events.</li> <li>• May join a fully vaccinated resident at mealtime.</li> </ul>	<ul style="list-style-type: none"> <li>• Permitted if they pass active screening which includes proof of a negative antigen test.</li> <li>• Proof of a negative test result prior to entry into the home. Rapid antigen results are valid for one calendar day.</li> <li>• Any number allowed if pass active screening/negative test.</li> <li>• Follow public health measures for the duration of their visit in the home.</li> <li>• Wear a medical mask and eye protection (e.g., goggles or face shield) for indoor and outdoor visits.</li> <li>• Attest to completing the safety review each time they enter the home.</li> <li>• Visit in a designated area subject to regular environmental cleaning.</li> <li>• Not participate in home activities, gatherings or events.</li> <li>• Maintain physical distancing from residents for the duration of the visit.</li> </ul>
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# Scenario Matrix: Retirement Home Policy to Implement Directive #3


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				<ul style="list-style-type: none"> <li>• Attest each time they enter the home they have completed the safety review.</li> <li>• Not permitted to attend social gatherings and organized events.</li> <li>• Not permitted to join a resident at mealtime.</li> </ul>
<p><b>2. Essential Caregiver (Essential Visitor)</b></p> <p>An essential visitor who is designated by the resident and/or their substitute decisionmaker and visits to provide direct care to the resident.</p>	<p>See further rules for vaccinated and unvaccinated Essential Caregiver.</p>	<p>See further rules for vaccinated and unvaccinated Essential Caregiver.</p>	<ul style="list-style-type: none"> <li>• Permitted if they pass active screening which includes proof of a negative antigen test.</li> <li>• Proof of a negative antigen result at a minimum of two times every 7 days, or as instructed in the CMOH Letter of Instruction.</li> <li>• Any number allowed if pass active screening/negative test.</li> <li>• Follow public health measures for the duration of their visit in the home.</li> <li>• May visit a resident who is self-isolating.</li> <li>• Attest once a month they have completed the safety review.</li> <li>• May attend social gatherings and organized events.</li> <li>• May join a fully vaccinated resident at mealtime.</li> </ul>	<ul style="list-style-type: none"> <li>• Permitted if they pass active screening which includes proof of a negative antigen test.</li> <li>• Proof of a negative test result prior to entry into the home. Rapid antigen results are valid for one calendar day.</li> <li>• Any number allowed if pass active screening/negative test.</li> <li>• Follow public health measures for the duration of their visit in the home.</li> <li>• Wear at minimum a medical mask for indoor visits and a medical or non-medical mask for outdoor visits.</li> <li>• Wear appropriate eye protection (e.g., goggles or face shield) when providing direct care to residents with and when they are within two meters of the residents in an outbreak area.</li> <li>• Limit visits to designated areas that are subject to regular environmental cleaning.</li> <li>• Not participate in home activities, gatherings, or events.</li> <li>• Maintain physical distancing (a minimum of 2 metres) from residents for the duration of the visit.</li> <li>• May visit a resident who is self-isolating, upon demonstrating a negative antigen POCT and following public health measures for duration of visit. In-suite services should only be provided if necessary.</li> <li>• Attest each time they enter the home they have completed the safety review.</li> <li>• Not permitted to attend social gatherings and organized events.</li> <li>• Not permitted to join a resident at mealtime.</li> </ul>

# Scenario Matrix: Retirement Home Policy to Implement Directive #3




<p><b>Allowing Personal Care Service Providers</b> (non-essential visitor)</p> <p>A personal care service provider is a person who is not an essential visitor and visits to provide personal services to residents that are not being provided for medical or essential reasons.</p> <p>Homes must maintain visitor logs of all visits to the home. The visitor log must include, at minimum, the name and contact information of the visitor, time and date of the visit, and the purpose of the visit (e.g., name of resident visited). These records must be kept for a period of at least 30 days and be readily available to the local public health unit for contact tracing purposes upon request.</p>	<p>Permitted if resident is not living in the outbreak area of a home. See further rules for vaccinated and unvaccinated Personal Care Service Provider.</p>	<p>Not permitted.</p>	<ul style="list-style-type: none"> <li>• Permitted if they pass active screening which includes proof of a negative antigen test.</li> <li>• Proof of a negative test result prior to entry into the home. Rapid antigen results are valid for one calendar day.</li> <li>• Follow required public health and IPAC measures for Personal Care Service Providers and those of the home.</li> <li>• Wear at minimum a medical mask for the duration of their time at the home.</li> <li>• Wear eye protection when providing a service within 2 metres of an unmasked resident.</li> <li>• Practice hand hygiene and conduct environmental cleaning after each appointment.</li> <li>• Recommend residents wear at minimum a medical mask during their services if services do not require the removal of masks.</li> <li>• Document all residents served and maintain this list for at least 30 days to support contact tracing.</li> </ul>	<ul style="list-style-type: none"> <li>• Permitted if they pass active screening which includes proof of a negative antigen test.</li> <li>• Proof of a negative test result prior to entry into the home. Rapid antigen results are valid for one calendar day.</li> <li>• Follow required public health and IPAC measures for Personal Care Service Providers and those of the home.</li> <li>• Wear at minimum a medical mask and eye protection for the duration of their time at the home.</li> <li>• Only provide services to residents who are wearing at minimum a medical mask.</li> <li>• Not provide services that require removal of masks.</li> <li>• Practice hand hygiene and conduct environmental cleaning after each appointment.</li> <li>• Document all residents served and maintain this list for at least 30 days to support contact tracing.</li> <li>• Attest each time they enter the home they have completed the safety review.</li> </ul>
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 <p>Scenario 2 <b>Absences</b></p> <p>Please review Directive #3 and the Retirement Homes Policy to Implement Directive #3 for full details on PPE, IPAC, requirements.</p> <p>A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation.</p> <p>Where co-located with a long-term care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU. The exceptions to this requirement are the policies regarding absences, testing, and vaccinations. For guidance on absences, testing, and vaccinations, retirement homes should follow the guidance in the Retirement Home Policy.</p>	<p><b>OUTBREAK</b> <b>Homes IN outbreak.</b></p>	<p><b>Residents who are self-isolating under Droplet and Contact Precautions or are symptomatic with COVID-19 symptoms.</b></p>	<p><b>VACCINATED</b> <b>Provides proof of full vaccination and proof of identification.</b></p>	<p><b>UNVACCINATED</b> <b>Does not provide proof of full vaccination and/or proof of identification. Those with medical exemptions to follow the rules for unvaccinated.</b></p>
<p><b>Medical Absence:</b> Absence to seek medical care.</p>	<p>Permitted.</p>	<p>Permitted.</p>	<p>Permitted.</p>	
<p><b>Compassionate/ Palliative Absence:</b> Absence includes but are not limited to the purposes of visiting a dying loved one.</p>	<p>Permitted.</p>	<p>Permitted unless under isolating under federal quarantine (travel restrictions).</p>	<p>Permitted.</p>	
<p><b>Short term (day) absence - Essential Outing:</b> Absence for reasons of groceries, pharmacies and outdoor physical activity.</p>	<p>Permitted.  Not permitted if the resident is in an area of the home that is in outbreak.</p>	<p>Not Permitted.</p>	<p>Permitted.</p> <ul style="list-style-type: none"> <li>Residents must follow public health measures during the absence.</li> <li>Active screening on return.</li> <li>Testing or self-isolation not required upon return.</li> </ul>	

## Scenario Matrix: Retirement Home Policy to Implement Directive #3

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			<ul style="list-style-type: none"> <li>If the resident has been exposed to a known COVID-19 case during their absence, they must be tested for COVID-19 with a PCR test on return to the home and quarantined. A second negative COVID-19 PCR test result collected on Day 7 is required to discontinue quarantine on Droplet and Contact Precautions.</li> </ul>
<p><b>Short term (day) absence - Social Outings:</b> Absence other than for medical, compassionate/palliative, or essential outings that do not include an overnight stay.</p>	Not permitted if the resident is in an area of the home that is in outbreak.	Not permitted.	<p>Permitted.</p> <ul style="list-style-type: none"> <li>Residents must follow public health measures during the absence.</li> <li>Active screening on return.</li> <li>Testing or self-isolation not required upon return.</li> <li>If the resident has been exposed to a known COVID-19 case during their absence, they must be tested for COVID-19 with a PCR test on return to the home and quarantined. A second negative COVID-19 PCR test result collected on Day 7 is required to discontinue quarantine on Droplet and Contact Precautions.</li> </ul>
<p><b>Temporary (overnight) absence:</b> Absence that involves two or more days and one or more nights away from the home for non-medical purposes.</p>	Not permitted if the resident is in an area of the home that is in outbreak.	Not permitted.	<p>Permitted.</p> <p>Require a negative lab-based polymerase chain reaction (PCR) test upon return to the home and at day 7, and must isolate on Droplet and Contact precautions until a negative test result from day 7 is confirmed.</p>

<p> Scenario 3</p> <h2>New Admissions &amp; Readmissions</h2> <p>Please review Directive #3 and the Retirement Homes Policy to Implement Directive #3 for full details on PPE, IPAC, requirements. A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation.</p> <p>Where co-located with a long-term care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU. The exceptions to this requirement are the policies regarding absences, testing, and vaccinations. For guidance on absences, testing, and vaccinations, retirement homes should follow the guidance in the Retirement Home Policy.</p>	<p><b>OUTBREAK</b></p> <p>Homes IN outbreak.</p>	<p><b>Isolation requirements.</b></p>	<p><b>VACCINATED</b></p> <p>Provides proof of full vaccination and proof of identification.</p>	<p><b>UNVACCINATED</b></p> <p>Does not provide proof of full vaccination and/or proof of identification. Those with <b>medical exemptions to follow the rules for unvaccinated.</b></p>
<p><b>Admission from healthcare facility not in outbreak.</b></p>	<p>Admissions and readmissions may take place during an outbreak only if approved by the local public health unit, and there is concurrence between the home local public health unit, and hospital. An individual who has tested positive for COVID-19 may be admitted or readmitted to the home provided that the admission is approved by the local public health unit.</p>	<p>Yes, individuals who require isolation must be placed in a single room if possible. Where single rooms are not available, semi-private rooms can be used provided that there is adequate space (minimum 2 metres) between beds. Please refer to Directive 3 for best practices on accommodations.</p> <p>For individuals who are asymptomatic, fully vaccinated, and no known exposure to a case – PCR test is required prior to admission or on arrival. This individual must isolate until a negative test result is received.</p>	<p>For individuals who are asymptomatic, fully vaccinated, and no known exposure to a case – PCR test is required prior to admission or on arrival. This individual must isolate until a negative test result is received.</p>	<p>For all admissions and transfers regardless of vaccination status, there will be symptom screening. In addition, there will be twice daily symptom screening for 10 days following the admission/transfer.</p>



## Scenario Matrix: Retirement Home Policy to Implement Directive #3

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### Admission from the community.

Admissions and readmissions may take place during an outbreak only if approved by the local public health unit.

PCR test is required prior to admission or on arrival and at Day 7 of arrival. This individual must isolate on droplet/contact precautions until a negative test result is confirmed from Day 7.

PCR test is required prior to admission or on arrival **and** at Day 7 of arrival. This individual must isolate on droplet/contact precautions until a negative test result is confirmed from Day 7.





Scenario 4

## Requirements for Social Activities, Organized Events

Please review Directive #3 and the Retirement Homes Policy to Implement Directive #3 for full details on PPE, IPAC, requirements. A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation. Where co-located with a long-term care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU. The exceptions to this requirement are the policies regarding absences, testing, and vaccinations. For guidance on absences, testing, and vaccinations, retirement homes should follow the guidance in the Retirement Home Policy.

- Social gatherings and organized events are permitted at all times, unless otherwise advised by the local PHU.
- Residents who are in isolation or experiencing signs and symptoms of COVID-19 must not engage in social gatherings or organized events unless they have tested negative for COVID-19 since the onset of the signs and symptoms. Homes must offer residents in isolation individualized activities and social stimulation.
- Staff and visitors must wear at minimum a medical mask. Essential visitors who are not fully vaccinated must wear eye protection if providing direct care or support to residents.
- Residents should be strongly encouraged to wear at minimum a medical mask.
- Staff and fully vaccinated visitors should physically distance (2 metres separation) from residents and other staff unless providing direct care or support to a resident.
- Must not exceed 25% of the total capacity of the gathering or event space to ensure physical distancing can be maintained, including staff and fully vaccinated visitors in attendance.
- Minimize high-risk activities such as singing and dancing. Homes should use discretion depending on the needs of their residents and a risk-assessment of the home (i.e., home in outbreak or high community transmission).
- Maintain the same activity groups whenever possible.
- General Visitors who are required to facilitate programs, events, or religious services may attend (e.g., event facilitators, performers, or religious leaders who are visiting to provide the program, event, or service) they are fully vaccinated, pass active screening and demonstrate a negative antigen POCT.
- It is strongly recommended that only fully vaccinated General Visitors should participate in social gatherings and organized events with residents.

 <p>Scenario 5</p> <h2>Requirements for Communal Dining</h2> <p>Please review Directive #3 and the Retirement Homes Policy to Implement Directive #3 for full details on PPE, IPAC, requirements. A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation. Where co-located with a long-term care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU. The exceptions to this requirement are the policies regarding absences, testing, and vaccinations. For guidance on absences, testing, and vaccinations, retirement homes should follow the guidance in the Retirement Home Policy.</p>	<p><b>OUTBREAK</b></p> <p>Homes IN outbreak.</p>
<p>Unless otherwise advised by the local PHU, communal dining is permitted at all times with the following public health measures in place:</p> <p><b>Resident:</b></p> <ul style="list-style-type: none"> <li>○ Physical distancing (2 metres separation) is recommended.</li> <li>○ Consistent seating of resident groups is recommended.</li> <li>○ Masking when not eating or drinking is strongly recommended.</li> </ul> <p><b>Staff:</b></p> <ul style="list-style-type: none"> <li>○ Universal masking/eye protection is required.</li> <li>○ Frequent hand hygiene is required.</li> <li>○ Maintain physical distancing (2 metres separation) from residents (when not serving) and other staff.</li> </ul> <ul style="list-style-type: none"> <li>● Buffet and shared dish meal service should be discouraged.</li> <li>● Fully vaccinated Essential Caregivers may join a fully vaccinated resident during mealtime.</li> <li>● Residents who are experiencing signs and symptoms of COVID-19 are not permitted to participate in communal dining unless the resident has tested negative for COVID-19 since the onset of the signs and symptoms.</li> </ul>	<p>If a home is declared in outbreak, the home should follow the PHU's guidance surrounding communal dining.</p>

 <p>Scenario 6</p> <h2>Requirements for Tours</h2> <p>Please review Directive #3 and the Retirement Homes Policy to Implement Directive #3 for full details on PPE, IPAC, requirements A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation. Where co-located with a long-term care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU. The exceptions to this requirement are the policies regarding absences, testing, and vaccinations. For guidance on absences, testing, and vaccinations, retirement homes should follow the guidance in the Retirement Home Policy.</p>	<p><b>OUTBREAK</b></p> <p>Homes IN outbreak.</p>
<p><b>Virtual tours should be implemented as much as possible.</b></p> <p>Prospective residents may be offered in-person, targeted tours of empty suites. These tours must adhere to public health measures and the following precautions:</p> <ul style="list-style-type: none"> <li>• The tour group must be limited to the tour guide, prospective resident(s), and two guests.</li> <li>• All tour participants are subject to the General Visitor screening and PPE requirements outlined in this document (e.g., active screening, wearing a mask, IPAC, maintaining social distance).</li> <li>• The tour route must be restricted in a manner that avoids contact with residents and staff.</li> </ul>	<p>In-person tours should be paused.</p>